



The Columbus Covenant

Vision:

To be the best city in the nation in which to live, work, and raise a family

Mission:

To provide leadership that will inspire: high standards of excellence in the delivery of city services; a spirit of cooperation, pride and responsibility to achieve strong, safe and healthy neighborhoods; and, a shared economic prosperity and enhanced quality of life. We undertake this mission believing and knowing that we can make a difference for future generations.

Principles of Progress:

- **Prepare our city for the next generation**
- **Promote a diverse and vibrant economy that offers everyone an opportunity to share in our prosperity**
- **Deliver measurable, quality public services and results to our residents**
- **Advance our neighborhoods**
- **Challenge ourselves to realize our city's promise and potential**

Goals:

- ***Customer Service:* provide quality and efficient service delivery to customers using "best practices"**
- ***Neighborhoods:* engage and promote strong, distinct, and vibrant neighborhoods**
- ***Safety:* enhance the delivery of safety services**
- ***Economic Development and Technology:* provide an atmosphere that promotes job creation and economic growth in existing and emerging industries**
- ***Education:* encourage and promote participation in learning opportunities**
- ***Downtown Development:* develop a vibrant and thriving downtown that is recognized as an asset for the region**
- ***Peak Performance:* invest in all city employees and develop systems that support a high-performing city government**

Signed on September 25th, 2000

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